



Thank you for choosing St Vincent's Private Kew!

At St Vincent's Private Hospital Kew, we know that a hospital visit can be a stressful time for all families.

Our dedicated team of staff is highly skilled, experienced and happy to help with any queries you may have.

During your time with us, we aim to make your child's experience as pleasant and comfortable as possible.

We will work in partnership with you to deliver the best care and outcomes for your child. Please take some time to read this brochure to better understand the surgical process and your important role throughout.



Paediatric Admissions

Information for parents of minors aged 9 - 18 y.o

The Surgical Journey

 = One parent / guardian required to accompany minor at this stage of the journey

1 Arrival Time

Your child's surgeon will advise you of this. Waiting time will vary according to the surgeon and their theatre list.

2 Welcome & Clerical Admission

Our customer service team will welcome you at the front desk, check your child's patient details and collect any payments.

3 Nursing Admission

Our nursing staff will again check your child's details are correct and match their ID bands. They will also check their vital signs (eg. blood pressure and heart rate) and details of their medical history.

4 Pre-Op Preparation

Your child will be provided with a theatre gown and taken into a waiting bay where they will be kept warm and comfortable. If they are staying overnight, we will safely store their luggage.

5 Surgical Team Review

Your child will be seen by their surgeon / anaesthetist and the surgical nursing team. All patient details will be checked again for their safety. You will be given the chance to say goodbye to your child once they are ready for surgery.

6 Operation / Surgical Procedure

Being in the operating environment can be overwhelming. Our surgical team is there to support your child fully through this time.

7 Recovery

Our trained recovery team will look after your child as they awake from anaesthetic and keep them as comfortable as possible. The elected guardian will be contacted so they can re-join their child.

8 Post-Op

- IF YOUR CHILD IS LEAVING TODAY: They will be provided with some light refreshments and changed back into their clothing. The elected guardian will then be able to take them home upon discharge.

- IF YOUR CHILD IS STAYING OVERNIGHT: They will be transferred to their room with their belongings. Our nursing team will then advise you of the next steps.



Prior to surgery, your child will be required to fast for a set period as instructed by their Doctor. Fasting involves not eating or drinking ANY solids or liquids INCLUDING WATER. If this process is not followed, your child's surgery may be re-scheduled.



What to bring to hospital

- Any regular medications, such as asthma puffers or EpiPens
- A book / ipad or other electronic device / item to keep your child occupied
- A favourite toy or comfort item
- If booked for an overnight stay, an overnight bag including pjs, a change of clothes, toiletries, electronic chargers, etc

Your role in your child's surgical journey

Having surgery can be a very anxious experience for many minors.

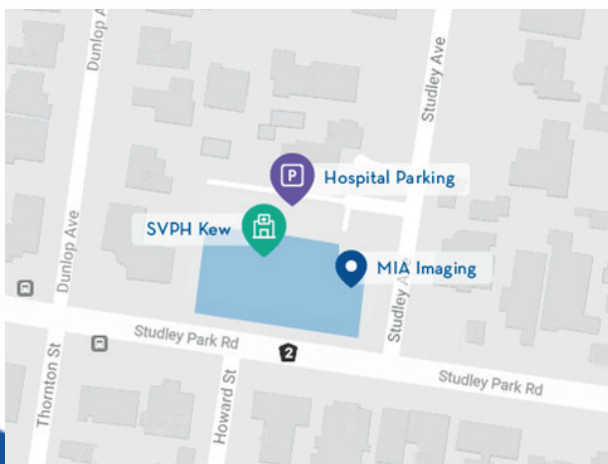
While our hospital team is dedicated to making the surgical process as comfortable, seamless and stress free as possible, we appreciate your support, as parent or legal guardian to help support your child both emotionally and physically throughout this process.

The following are some key points for you to consider:

- All patients aged under 18 years must have a parent or guardian accompany them for the **duration of the pre-operative process** (i.e until they are admitted into theatre for surgery). This is required to ensure your child is well supported and also has someone to provide anaesthetic and surgical consent.
- Once your child is admitted into theatre, you can choose to wait on site or return once you receive a phone call advising that your child is in recovery.
- Parents / guardians can elect to 'tag team' throughout the day / admissions process to help share the load or provide ongoing support.
- Your child will need to be discharged into the care of a parent / legal guardian only. This person will be responsible for driving the patient home and monitoring them as per their surgeon's instructions. Please note that your child cannot be discharged and sent home by themselves in a taxi or ride share service.
- If your child is being admitted overnight, only one parent / guardian will be able to stay with them. In this instance, a bed and meal will also be available for the accompanying adult at no extra cost. Should your child be older and confident staying alone overnight, this is also acceptable although we recommend checking back in with them after surgery, as sometimes their preference can change.
- Given the potential for long wait times and lack of space available in our waiting rooms, we recommend that siblings do not attend. If this is not possible, please keep in mind that they will not be allowed to proceed through the pre-operative process with your child (one person only) and that there are no child-minding services available on site.

NOTE: Your child's admission and surgical time is dictated by their surgeon.

As we are unable to influence these times, we encourage you to clear your schedule for the full day of surgery to ensure you will be available for your child as needed.



How to get here

St Vincent's Private Hospital Kew is located at:
5 Studley Avenue, Kew



There is limited onsite all day parking or 2 hour street parking.



Our onsite coffee cart, Sapore di Giorgia, is open Tuesday to Friday from 7am - 1pm.